

State of California—Health and Human Services Agency
Department of Health Services



California
Department of
Health Services

SANDRA SHEWRY
Director



ARNOLD SCHWARZENEGGER
Governor

January 30, 2006

Dear Family PACT Provider:

The Department of Health Services (DHS), Maternal, Child and Adolescent Health/Office of Family Planning Branch (MCAH/OFP) presents the second release of the Family Planning, Access, Care, and Treatment (PACT) Program *Provider Profiles*.

The enclosed packet of *Provider Profiles* materials has been developed for the physician owner/medical director associated with the Provider Number shown in these documents. The packet includes:

- Interpretation of Provider Profile Reports
- Provider Profiles for the Indicated Provider Number
- Provider Response Form

Program data are monitored by MCAH/OFP through contracts with the University of California, San Francisco, Bixby Center for Reproductive Health, Research and Policy, and with Electronic Data Systems. Data sources include provider enrollment, client enrollment and paid claims. These data are presented to Family PACT providers in the form of practice profiles for informational purposes with the expectation that feedback will be useful in utilization management (UM) and clinical quality improvement (QI).

The current profiles include the original six indicators plus two additional indicators:

- Average Family PACT Reimbursement per Client (Annualized)
- Number of Encounters per Client (Annualized)
- Number of Pregnancy Tests per 100 Encounters
- Percent of Evaluation/Management Visits Coded 99214
- New!** • Percent of Education and Counseling Visits Coded Z9754
- Chlamydia Screening Rate for Women Under 26 Years of Age
- New!** • Chlamydia Screening Rate for Women 26 Years of Age and Older
- Social Security Number Reporting

The profiles are designed to present snapshots of your practice patterns ***in relation to your peers*** who participate in the Family PACT Program. Detailed interpretation of the indicators is provided to assist you in understanding your profiles. The current profiles reflect activity from July 1, 2003 through June 30, 2005. Where your data are insufficient for a given indicator, you will see "NA" (not available) meaning that the data for the measure is not available for the time period. Should you elect to make changes in your practice as a result of these data, the potential impact will not appear until a future profile reflects the six-month time period in which you make the changes. It is MCAH/ OFP's intention to offer profiles on a semi-annual basis, with the profiles becoming integral to the program's ongoing provider support activities.

The *Provider Profiles* project is designed to assist providers in improving utilization management and clinical quality. MCAH/OFP will use the profiles to develop QI focused technical assistance and provider-specific QI/UM action plans. When practice patterns reflect consistently significant outliers in relation to peer groups, referrals for additional review may be made to DHS Audits and Investigations.

Methodologies for each indicator, Frequently Asked Questions (FAQs), and profiles of the program as a *whole* by both public sector (governmental, non-profit, and community clinics) and private sector providers are posted on our website at www.familypact.org.

We strongly urge you to complete and submit the enclosed Provider Response Form so that we have the benefit of your input in modifying and improving future profile reports. If you are affiliated with two or more additional practice sites and wish to receive an aggregate profile in addition to individual profiles, please include a comment and indicate all the associated provider numbers on the Response Form. Instructions are provided on the form to respond by fax or mail with this and other feedback.

If there are other questions or comments not addressed in the response form or on the website, you may contact MCAH/OFP by calling (916) 650-0414 or by emailing to: fampact@dhs.ca.gov.

Sincerely,



Laurie Weaver, Chief
Office of Family Planning
Maternal, Child and Adolescent Health Branch



Michael S. Policar, M.D., M.P.H.
Chair, Family PACT Clinical Practice
Committee

Enclosures